

RPM Support - Issue #8100

Error when publishing repository Red Hat Enterprise Linux 6 Server RPMs x86_64 6Server - pulpcore-worker-3: FileNotFoundError: [Errno 2] No such file or directory:

'/var/lib/pulp/media/artifact/5b/290c0e700df6f4b4669d9e7366f6aa4b6817f96e1dcb9b81284409ae64

01/15/2021 07:55 AM - pieta

Status:	CLOSED - WORKSFORME	Start date:	
Priority:	Normal	Due date:	
Assignee:		Estimated time:	0:00 hour
Category:		Groomed:	No
Sprint/Milestone:		Sprint Candidate:	No
Severity:	3. High	Tags:	Katello
Version:		Sprint:	
Platform Release:		Quarter:	
OS:	CentOS 7		
Triaged:	No		

Description

```
Jan 14 12:10:07 oplrepo-cpd-dmz pulpcore-worker-3: pulp: pulp_rpm.app.tasks.publishing:INFO: Publishing: repository=Red_Hat_Enterprise_Linux_6_Server_RPMs_x86_64_6Server-189772, version=1
Jan 14 12:10:07 oplrepo-cpd-dmz pulpcore-worker-3: pulp: rq.worker:ERROR: Traceback (most recent call last):
Jan 14 12:10:07 oplrepo-cpd-dmz pulpcore-worker-3: File "/usr/lib/python3.6/site-packages/rq/worker.py", line 936, in perform_job
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Jan 14 12:10:07 oplrepo-cpd-dmz pulpcore-worker-3: pulp: rq.worker:INFO: 32205@oplrepo-cpd-dmz.corpnet.pl: cb6fefb5-5347-4d56-a933-c9716438a13c
Jan 14 12:10:07 oplrepo-cpd-dmz pulpcore-worker-3: pulp: rq.worker:INFO: 32205@oplrepo-cpd-dmz.corpnet.pl: Job OK (cb6fefb5-5347-4d56-a933-c9716438a13c)
Jan 14 12:10:08 oplrepo-cpd-dmz pulpcore-api: - - [14/Jan/2021:11:10:08 +0000] "GET /pulp/api/v3/tasks/ed9ab0b6-1878-4f3e-ba36-552963eb92eb/ HTTP/1.1" 200 1957 "-" "OpenAPI-Generator/3.7.1/ruby"
Jan 14 12:10:08 oplrepo-cpd-dmz pulpcore-resource-manager: pulp: rq.worker:INFO: resource-manager: e780fd48-487e-4bde-b6ad-f46eae938da8
Jan 14 12:10:08 oplrepo-cpd-dmz pulpcore-api: - - [14/Jan/2021:11:10:08 +0000] "PATCH /pulp/api/v3/distributions/rpm/rpm/1d113bbc-48b9-4897-b3e8-ae5e18546b6a/ HTTP/1.1" 202 67 "-" "OpenAPI-Generator/3.7.0/ruby"
Jan 14 12:10:08 oplrepo-cpd-dmz pulpcore-api: - - [14/Jan/2021:11:10:08 +0000] "GET /pulp/api/v3/tasks/dd30cc46-38fd-4ae3-8935-6e94fc967400/ HTTP/1.1" 200 401 "-" "OpenAPI-Generator/3.7.1/ruby"
Jan 14 12:10:08 oplrepo-cpd-dmz pulpcore-worker-1: pulp: rq.worker:INFO: 32146@oplrepo-cpd-dmz.corpnet.pl: dd30cc46-38fd-4ae3-8935-6e94fc967400
Jan 14 12:10:08 oplrepo-cpd-dmz pulpcore-resource-manager: pulp: rq.worker:INFO: resource-manager: Job OK (e780fd48-487e-4bde-b6ad-f46eae938da8)
Jan 14 12:10:09 oplrepo-cpd-dmz pulpcore-api: - - [14/Jan/2021:11:10:09 +0000] "GET /pulp/api/v3/tasks/dd30cc46-38fd-4ae3-8935-6e94fc967400/ HTTP/1.1" 200 482 "-" "OpenAPI-Generator/3.7.1/ruby"
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Jan 14 12:10:09 oplrepo-cpd-dmz pulpcore-worker-1: pulp: rq.worker:INFO: 32146@oplrepo-cpd-dmz.corpnet.pl: f33e4dc9-4dea-4487-80c8-7f705a0c4571
Jan 14 12:10:09 oplrepo-cpd-dmz pulpcore-worker-1: pulp: rq.worker:INFO: 32146@oplrepo-cpd-dmz.corpnet.pl: Job OK (f33e4dc9-4dea-4487-80c8-7f705a0c4571)
Jan 14 12:10:09 oplrepo-cpd-dmz pulpcore-api: - - [14/Jan/2021:11:10:09 +0000] "GET /pulp/api/v3/tasks/dd30cc46-38fd-4ae3-8935-6e94fc967400/ HTTP/1.1" 200 509 "-" "OpenAPI-Generator/3.7.1/ruby"
Jan 14 12:10:09 oplrepo-cpd-dmz pulpcore-resource-manager: pulp: rq.worker:INFO: resource-manager: cc602b56-95da-449d-ab86-f9d16580a5d4
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Jan 14 12:10:09 oplrepo-cpd-dmz pulpcore-worker-4: pulp: rq.worker:INFO: 32227@oplrepo-cpd-dmz.corpnet.pl: 5733c987-6ebb-4b23-a759-68efa2ced7e4
Jan 14 12:10:09 oplrepo-cpd-dmz pulpcore-resource-manager: pulp: rq.worker:INFO: resource-manager: Job OK (cc602b56-95da-449d-ab86-f9d16580a5d4)
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Jan 14 12:10:10 oplrepo-cpd-dmz pulpcore-worker-4: pulp: rq.worker:INFO: 32227@oplrepo-cpd-dmz.corpnet.pl: b2df0b58-9ce4-4a6f-ab02-8c4cf0732ebe
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pnet.pl: Job OK (b2df0b58-9ce4-4a6f-ab02-8c4cf0732ebe)
Jan 14 12:10:40 oplrepo-cpd-dmz pulpcore-api: [2021-01-14 12:10:40 +0100] [1995] [CRITICAL] WORKER
TIMEOUT (pid:2058)
Jan 14 12:10:42 oplrepo-cpd-dmz pulpcore-api: [2021-01-14 12:10:42 +0100] [12482] [INFO] Booting w
orker with pid: 12482
Jan 14 12:10:47 oplrepo-cpd-dmz pulpcore-resource-manager: pulp: rq.worker:INFO: resource-manager:
31df0561-106d-4edc-ba58-eaacf58bf71e
Jan 14 12:10:47 oplrepo-cpd-dmz pulpcore-api: - - [14/Jan/2021:11:10:47 +0000] "POST /pulp/api/v3/
publications/rpm/rpm/ HTTP/1.1" 202 67 "-" "OpenAPI-Generator/3.7.0/ruby"
Jan 14 12:10:47 oplrepo-cpd-dmz pulpcore-worker-4: pulp: rq.worker:INFO: 32227@oplrepo-cpd-dmz.cor
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History

#1 - 01/15/2021 01:56 PM - ttereshc

- Project changed from Pulp to RPM Support

- Description updated

Pre-d the description

#2 - 01/15/2021 01:58 PM - ttereshc

Which version of Pulp are you running? Why is it marked as Katello item? Are you running Katello? Which version?

#3 - 01/19/2021 02:11 AM - dalley

This could possibly be an instance of <https://pulp.plan.io/issues/7676>

@pieta please do tell us what version you're running, but also, you can try to use the "repository version repair" steps described here to see if that fixes your problems. The global repair feature was added recently so if you're running a very new version you might have it available - in which case, use that instead.

<https://docs.pulpproject.org/pulpcore/workflows/repairing-pulp.html>

#4 - 01/19/2021 10:26 AM - pieta

I'm sorry I didn't answer for so long.

I use this version:

```
[root@oplrepo-cpd-dmz ~]# rpm -q -a | grep katello katello-default-ca-1.0-1.noarch katello-agent-3.5.4-1.el7.noarch
katello-common-3.18.1-1.el7.noarch katello-server-ca-1.0-4.noarch katello-host-tools-3.5.4-1.el7.noarch katello-repos-3.18.1-1.el7.noarch
katello-ca-consumer-oplrepo-cpd-dmz.corpnet.pl-1.0-2.noarch katello-client-bootstrap-1.7.5-1.el7.noarch katello-debug-3.18.1-1.el7.noarch
foreman-installer-katello-2.3.2-1.el7.noarch tfm-rubygem-hammer_cli_katello-0.24.2-1.el7.noarch katello-certs-tools-2.7.3-1.el7.noarch
katello-3.18.1-1.el7.noarch tfm-rubygem-katello-3.18.1-1.el7.noarch katello-host-tools-fact-plugin-3.5.4-1.el7.noarch pulp-katello-1.0.3-1.el7.noarch
[root@oplrepo-cpd-dmz ~]# rpm -q -a | grep pulpcore python3-pulpcore-3.7.3-1.el7.noarch tfm-rubygem-pulpcore_client-3.7.1-1.el7.noarch
```

#5 - 01/19/2021 06:06 PM - dalley

No problem. Early versions of Pulp 3.7 were impacted by that bug I linked earlier, and although we did backport the fix, it's possible that you experienced some data loss before the fix landed.

The repair functionality I mentioned should most likely be able to resolve the issue however. Let us know if it works for you. Unfortunately the global repair isn't available in 3.7 so you'd need to repair a specific repository version that contains the content unit triggering your error.

#6 - 01/28/2021 05:17 PM - dalley

@pieta any luck?

#7 - 02/04/2021 05:34 PM - dalley

- Status changed from NEW to CLOSED - WORKSFORME

@pieta, If you continue encountering this problem and it is not resolved by executing a repair on the affected repositories, please reopen.

