

Pulp - Issue #1000

Cannot uninstall pulp-server on rhel7

05/26/2015 05:51 PM - igulina@redhat.com

Status:	CLOSED - CURRENTRELEASE	Start date:	
Priority:	High	Due date:	
Assignee:	jortel@redhat.com	Estimated time:	0:00 hour
Category:		Groomed:	No
Sprint/Milestone:		Sprint Candidate:	No
Severity:	3. High	Tags:	Pulp 2
Version:		Sprint:	
Platform Release:		Quarter:	
OS:			
Triaged:	Yes		

Description

```
>>rpm -qa pulp-server
pulp-server-2.6.2-0.2.beta.el7.noarch

>> rpm -e pulp-server
error: %preun(pulp-server-2.6.2-0.2.beta.el7.noarch) scriptlet failed, exit status 5
error: pulp-server-2.6.2-0.2.beta.el7.noarch: erase failed

>> rpm -ev --nodeps pulp-server
Preparing packages...
error: %preun(pulp-server-2.6.2-0.2.beta.el7.noarch) scriptlet failed, exit status 5
error: pulp-server-2.6.2-0.2.beta.el7.noarch: erase failed

>> yum remove pulp-server
Loaded plugins: amazon-id, pulp-profile-update, rhui-lb
Resolving Dependencies
--> Running transaction check
---> Package pulp-server.noarch 0:2.6.2-0.2.beta.el7 will be erased
--> Finished Dependency Resolution

Dependencies Resolved

=====
=====
Package                Arch          Version          Repository
Size
=====
Removing:
pulp-server            noarch       2.6.2-0.2.beta.el7  @pulp-2.6-beta
2.8 M

Transaction Summary
=====
=====
Remove 1 Package

Installed size: 2.8 M
Is this ok [y/N]: y
Downloading packages:
Running transaction check
Running transaction test
Transaction test succeeded
Running transaction
error: %preun(pulp-server-2.6.2-0.2.beta.el7.noarch) scriptlet failed, exit status 5
```

```
Error in PREUN scriptlet in rpm package pulp-server-2.6.2-0.2.beta.el7.noarch
Verifying : pulp-server-2.6.2-0.2.beta.el7.noarch
1/1
```

```
Failed:
pulp-server.noarch 0:2.6.2-0.2.beta.el7
```

```
Complete!
```

History

#1 - 05/26/2015 05:59 PM - igulina@redhat.com

In comparison with rhel6:

```
>>rpm -qa pulp-server
pulp-server-2.6.2-0.2.beta.el6.noarch
>> rpm -e pulp-server
error: Failed dependencies:
    pulp-server = 2.6.2 is needed by (installed) pulp-rpm-plugins-2.6.2-0.2.beta.el6.noarch
    pulp-server = 2.6.2 is needed by (installed) pulp-puppet-plugins-2.6.2-0.2.beta.el6.noarch

>> yum remove pulp-server
Loaded plugins: amazon-id, pulp-profile-update, rhui-lb, security
Setting up Remove Process
Resolving Dependencies
--> Running transaction check
---> Package pulp-server.noarch 0:2.6.2-0.2.beta.el6 will be erased
--> Processing Dependency: pulp-server = 2.6.2 for package: pulp-rpm-plugins-2.6.2-0.2.beta.el6.noarch
--> Processing Dependency: pulp-server = 2.6.2 for package: pulp-puppet-plugins-2.6.2-0.2.beta.el6.noarch
--> Running transaction check
---> Package pulp-puppet-plugins.noarch 0:2.6.2-0.2.beta.el6 will be erased
---> Package pulp-rpm-plugins.noarch 0:2.6.2-0.2.beta.el6 will be erased
--> Finished Dependency Resolution
```

Dependencies Resolved

```
=====
Package                Arch          Version          Repository        Size
=====
Removing:
pulp-server            noarch       2.6.2-0.2.beta.el6 @pulp-2.6-beta   2.8 M
Removing for dependencies:
pulp-puppet-plugins   noarch       2.6.2-0.2.beta.el6 @pulp-2.6-beta   301 k
pulp-rpm-plugins       noarch       2.6.2-0.2.beta.el6 @pulp-2.6-beta   1.0 M
=====
```

Transaction Summary

```
Remove      3 Package(s)
```

Installed size: 4.2 M

Is this ok [y/N]: y

Downloading Packages:

Running rpm_check_debug

Running Transaction Test

Transaction Test Succeeded

Running Transaction

```
Erasing   : pulp-rpm-plugins-2.6.2-0.2.beta.el6.noarch      1/3
Erasing   : pulp-puppet-plugins-2.6.2-0.2.beta.el6.noarch  2/3
Erasing   : pulp-server-2.6.2-0.2.beta.el6.noarch          3/3
warning: /etc/pulp/server.conf saved as /etc/pulp/server.conf.rpmsave
'str' object has no attribute 'pop'
Verifying : pulp-puppet-plugins-2.6.2-0.2.beta.el6.noarch  1/3
Verifying : pulp-server-2.6.2-0.2.beta.el6.noarch          2/3
Verifying : pulp-rpm-plugins-2.6.2-0.2.beta.el6.noarch     3/3
```

Removed:

```
pulp-server.noarch 0:2.6.2-0.2.beta.el6
```

Dependency Removed:

```
pulp-puppet-plugins.noarch 0:2.6.2-0.2.beta.el6      pulp-rpm-plugins.noarch 0:2.6.2-0.2.beta.el6
```

Complete!

#2 - 05/26/2015 07:17 PM - rbarlow

This may be related to <https://pulp.plan.io/issues/980> .

#3 - 05/26/2015 07:18 PM - rbarlow

Also, we should refile this ticket under a new number and rename this one to "Finish and close the first 999 tickets." Right, [mhrivnak](#)?

#4 - 05/29/2015 04:28 PM - mhrivnak

- Priority changed from Normal to High
- Severity changed from 2. Medium to 3. High
- Triaged changed from No to Yes
- Tags deleted (Easy Fix)

#5 - 06/02/2015 08:48 PM - jortel@redhat.com

- Status changed from NEW to ASSIGNED
- Assignee set to jortel@redhat.com

#6 - 06/02/2015 10:10 PM - jortel@redhat.com

Worked for me when tested with 2.6.2-0.3-rc on RHEL 7.0.

```
[root@jortel-el7 yum.repos.d]# yum remove pulp-server
Resolving Dependencies
--> Running transaction check
--> Package pulp-server.noarch 0:2.6.2-0.3.rc.el7 will be erased
--> Processing Dependency: pulp-server = 2.6.2 for package: pulp-rpm-plugins-2.6.2-0.3.rc.el7.noarch
--> Processing Dependency: pulp-server = 2.6.2 for package: pulp-puppet-plugins-2.6.2-0.3.rc.el7.noarch
--> Running transaction check
--> Package pulp-puppet-plugins.noarch 0:2.6.2-0.3.rc.el7 will be erased
--> Package pulp-rpm-plugins.noarch 0:2.6.2-0.3.rc.el7 will be erased
--> Finished Dependency Resolution
```

Dependencies Resolved

```
=====
Package Arch Version Repository
-----
Removing:
 pulp-server noarch 2.6.2-0.3.rc.el7 @pulp
-2.6-beta 2.8 M
Removing for dependencies:
 pulp-puppet-plugins noarch 2.6.2-0.3.rc.el7 @pulp
-2.6-beta 300 k
 pulp-rpm-plugins noarch 2.6.2-0.3.rc.el7 @pulp
-2.6-beta 1.0 M
```

Transaction Summary

```
=====
Remove 1 Package (+2 Dependent packages)
```

Installed size: 4.1 M

```
Is this ok [y/N]: y
Downloading packages:
Running transaction check
Running transaction test
Transaction test succeeded
Running transaction
```

```
Erasing : pulp-puppet-plugins-2.6.2-0.3.rc.el7.noarch
1/3
Erasing : pulp-rpm-plugins-2.6.2-0.3.rc.el7.noarch
2/3
Erasing : pulp-server-2.6.2-0.3.rc.el7.noarch
3/3
Verifying : pulp-rpm-plugins-2.6.2-0.3.rc.el7.noarch
1/3
Verifying : pulp-puppet-plugins-2.6.2-0.3.rc.el7.noarch
```

```
2/3
Verifying : pulp-server-2.6.2-0.3.rc.el7.noarch
3/3
```

Removed:

```
pulp-server.noarch 0:2.6.2-0.3.rc.el7
```

Dependency Removed:

```
pulp-puppet-plugins.noarch 0:2.6.2-0.3.rc.el7 pulp-rpm-plugins.noarch 0:2.6.2-0.3.rc.el7
```

Complete!

```
[root@jortel-el7 yum.repos.d]#
```

#7 - 06/02/2015 10:27 PM - jortel@redhat.com

- Status changed from ASSIGNED to 5

Moving to on_qa per QE request.

#8 - 06/03/2015 06:24 PM - pthomas@redhat.com

- Status changed from 5 to 6

Looks like this may be some kind of user error

I have verified that uninstall with yum remove works on el7

```
[root@ibm-x3550m3-09 ~]#
[root@ibm-x3550m3-09 ~]# rpm -qa pulp-server
pulp-server-2.6.2-0.2.beta.el7.noarch
```

```
[root@ibm-x3550m3-09 ~]#
[root@ibm-x3550m3-09 ~]#
[root@ibm-x3550m3-09 ~]# rpm -e pulp-server
error: Failed dependencies:
 pulp-server = 2.6.2 is needed by (installed) pulp-puppet-plugins-2.6.2-0.2.beta.el7.noarch
 pulp-server = 2.6.2 is needed by (installed) pulp-rpm-plugins-2.6.2-0.2.beta.el7.noarch
 pulp-server >= 2.5.0 is needed by (installed) pulp-docker-plugins-1.0.1-0.2.beta.el7.noarch
[root@ibm-x3550m3-09 ~]#
```

```
[root@ibm-x3550m3-09 ~]#
[root@ibm-x3550m3-09 ~]# rpm -ev pulp-server
error: Failed dependencies:
 pulp-server = 2.6.2 is needed by (installed) pulp-puppet-plugins-2.6.2-0.2.beta.el7.noarch
 pulp-server = 2.6.2 is needed by (installed) pulp-rpm-plugins-2.6.2-0.2.beta.el7.noarch
 pulp-server >= 2.5.0 is needed by (installed) pulp-docker-plugins-1.0.1-0.2.beta.el7.noarch
[root@ibm-x3550m3-09 ~]#
```

```
[root@ibm-x3550m3-09 ~]#
[root@ibm-x3550m3-09 ~]# yum remove pulp-server
Loaded plugins: product-id, pulp-profile-update, subscription-manager
Resolving Dependencies
--> Running transaction check
---> Package pulp-server.noarch 0:2.6.2-0.2.beta.el7 will be erased
--> Processing Dependency: pulp-server = 2.6.2 for package: pulp-rpm-plugins-2.6.2-0.2.beta.el7.noarch
--> Processing Dependency: pulp-server >= 2.5.0 for package: pulp-docker-plugins-1.0.1-0.2.beta.el7.noarch
--> Processing Dependency: pulp-server = 2.6.2 for package: pulp-puppet-plugins-2.6.2-0.2.beta.el7.noarch
--> Running transaction check
---> Package pulp-docker-plugins.noarch 0:1.0.1-0.2.beta.el7 will be erased
---> Package pulp-puppet-plugins.noarch 0:2.6.2-0.2.beta.el7 will be erased
---> Package pulp-rpm-plugins.noarch 0:2.6.2-0.2.beta.el7 will be erased
--> Finished Dependency Resolution
```

Dependencies Resolved

```
=====
Package                Arch      Version                Repository              Size
=====
Removing:
 pulp-server            noarch   2.6.2-0.2.beta.el7    @pulp-2.6-beta         2.8 M
Removing for dependencies:
```

pulp-docker-plugins	noarch	1.0.1-0.2.beta.el7	@pulp-2.6-beta	164 k
pulp-puppet-plugins	noarch	2.6.2-0.2.beta.el7	@pulp-2.6-beta	300 k
pulp-rpm-plugins	noarch	2.6.2-0.2.beta.el7	@pulp-2.6-beta	1.0 M

Transaction Summary

Remove 1 Package (+3 Dependent packages)

Installed size: 4.3 M

Is this ok [y/N]: y

Downloading packages:

Running transaction check

Running transaction test

Transaction test succeeded

Running transaction

Erasing	: pulp-rpm-plugins-2.6.2-0.2.beta.el7.noarch	1/4
Erasing	: pulp-docker-plugins-1.0.1-0.2.beta.el7.noarch	2/4
Erasing	: pulp-puppet-plugins-2.6.2-0.2.beta.el7.noarch	3/4
Erasing	: pulp-server-2.6.2-0.2.beta.el7.noarch	4/4
beaker-HighAvailability	4.1 kB	00:00
beaker-ResilientStorage	4.1 kB	00:00
beaker-Server	4.1 kB	00:00
beaker-Server-SAP	4.1 kB	00:00
beaker-Server-SAP-debuginfo	3.0 kB	00:00
beaker-Server-debuginfo	3.0 kB	00:00
beaker-Server-optional	3.8 kB	00:00
beaker-Server-optional-debuginfo	3.0 kB	00:00
beaker-harness	1.3 kB	00:00
beaker-tasks	1.3 kB	00:00
epel/x86_64/metalink	24 kB	00:00
epel/x86_64	4.4 kB	00:00
epel/x86_64/updateinfo	381 kB	00:00
epel/x86_64/primary_db	3.5 MB	00:00
epel/x86_64/pkgtags	1.5 MB	00:00
pulp-2.6-beta/7Server/x86_64	3.6 kB	00:00
rhel-7-server-extras-rpms/x86_64	2.9 kB	00:00
rhel-7-server-rpms/7Server/x86_64	3.7 kB	00:00

Verifying	: pulp-puppet-plugins-2.6.2-0.2.beta.el7.noarch	1/4
Verifying	: pulp-docker-plugins-1.0.1-0.2.beta.el7.noarch	2/4
Verifying	: pulp-server-2.6.2-0.2.beta.el7.noarch	3/4
Verifying	: pulp-rpm-plugins-2.6.2-0.2.beta.el7.noarch	4/4

Removed:

pulp-server.noarch 0:2.6.2-0.2.beta.el7

Dependency Removed:

pulp-docker-plugins.noarch 0:1.0.1-0.2.beta.el7
 pulp-puppet-plugins.noarch 0:2.6.2-0.2.beta.el7
 pulp-rpm-plugins.noarch 0:2.6.2-0.2.beta.el7

Complete!

<\pre>

#9 - 09/14/2015 02:55 PM - dkliban@redhat.com

- Status changed from 6 to CLOSED - CURRENTRELEASE

#11 - 04/15/2019 10:48 PM - bmbouter

- Tags Pulp 2 added